

SAINT CLOUD, Minn. (Sept. 6, 2018) – PAM's Auto, Inc. today announced the successful completion of its International Organization for Standardization (ISO) 9001:2015 audit for its location in Saint Cloud, MN covering automotive parts distribution and automotive dismantling operations. The audit's objective is to set international requirements for quality management systems.

PAM's Auto the first automotive recycler in the nation to develop a quality management system that has been assessed and approved to ISO 9001:2015 standards.

The audit was performed by Smithers Quality Assessments, and PAM's Auto passed the most recent version of the audit with zero non-conformances, the best result possible. The internationally recognized ISO 9001 standard is applicable to any manufacturing or service industry.

“This certification confirms that our quality management system consistently provides exceptional products to meet our customers’ expectations,” said Patrick Huesers, CFO of PAM’s Auto, “Our team is incredibly proud to be recognized for our superior customer service and continuous improvements to our processes, while maintaining focus on our extraordinary safety record.”

According to ISO, achieving 9001:2015 certification means that an organization has demonstrated the following:

- Customer focus
- Leadership
- Innovation of people
- Systematic approach to management
- Continual improvement
- Factual approach to decision-making
- Mutually beneficial supplier relations

The newest version of the ISO 9001 certification contains key updates including an emphasis on risk-based thinking to enhance the application of the process approach, improved applicability for services and increased leadership requirements.

For more information about PAM's Auto, Inc., visit www.pamsauto.com

About PAM's Auto:

PAM's Auto is a 27-year-old automotive parts distributor specializing in recycled, new aftermarket, surplus, and remanufactured products. Recycling operations consist of processing vehicles that have been considered a total loss through an insurance claim. PAM's Auto inventory consists of late-model import and domestic car and truck parts. PAM's Auto offers a full disclosure of vehicles featuring hi-res video, quality pictures, mileage cluster/VIN documentation and vehicle history. <https://www.pamsauto.com>

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